



EXHIBITOR WIRELESS INTERNET INSTRUCTIONS

To access the Exhibitor Wireless Service provided by Smart City Networks and the Houston Convention Center, Exhibitor Internet is \$99.95 per day per device with a bandwidth of 1.5. Please follow these instructions:

1. Connect to the wireless network named **Exhibitor Internet**.
2. Once connected to this network, **open up an Internet browser**.
3. You should be automatically redirected to the splash page, regardless of what your homepage is set too.**
4. If you are a returning user, or you have already been assigned an account, **enter your existing user name** in the *E-mail address* field and your **existing password** in the *Password* field and then **click Login**.
5. If you are a new user, simply **click New User**.
6. Once you click New User, you will be taken to the plan selection page.
7. Choose the plan you wish to purchase by **selecting the radio button** next to the plan name.
8. **Enter the quantity** of days you wish to purchase.
9. To set up your username and password, **enter your e-mail address** in the appropriate field and then **type the password** that you wish to use. You must **retype your password** to confirm, and then **click Submit**.
10. The next page you are taken to will display the plan and quantity that you have selected; verify the information, and then **click Purchase**.
11. You will now be taken to a secure website where you can complete the payment and billing information. Complete all the necessary fields, and then **click Submit Transaction**.
12. Your information will be verified, and then you will be redirected back to the homepage, where you can begin using the service that you purchased.
13. Your information will be verified, and then you will be redirected back to the Instant Internet homepage, where you can begin using the service that you purchased.

If you have any problems, please contact our helpdesk at (888) 243-5685

** If you are not automatically redirected, check to see if you have <http://about:blank> or a corporate Intranet site set as your homepage. If you do, navigate your browser to any public site, such as <http://www.smartcity.com>, which should cause you to be redirected to the Instant Internet splash page.

NOTE: Smart City Networks cannot guarantee the functionality of VPN client software with the Instant Internet service.



INSTANT INTERNET INSTRUCTIONS

To access the WiFi Service provided by Smart City Networks and the Houston Convention Center, Instant Internet is \$12.95 Per Day Per Device you get 128K. Please follow these instructions:

1. With a WiFi enabled device, find the wireless network named **Instant Internet**
2. Connect to the wireless network named **Instant Internet**
3. Once connected to this network, **open up an Internet browser**.
4. You should be automatically redirected to the Instant Internet splash page, regardless of what your homepage is set to.**
5. If you are a returning user, or you have already been assigned an account, **enter your existing user name** in the *E-mail address* field and your **existing password** in the *Password* field and then **click Login**.
6. If you are a new user, simply **click New User**.
7. Once you click New User, you will be taken to the plan selection page.
8. Choose the plan you wish to purchase by **selecting the radio button** next to the plan name. Daily Instant Internet access is \$12.95 for each device/laptop.
9. **Enter the quantity** of days you wish to purchase.
10. To set up your username and password, **enter your e-mail address** in the appropriate field and then **type the password** that you wish to use. You must **retype your password** to confirm, and then **click Submit**.
11. The next page you are taken to will display the plan and quantity that you have selected; verify the information, and then **click Purchase**.
12. You will now be taken to a secure website where you can complete the payment and billing information. Complete all the necessary fields, and then **click Submit Transaction**.
13. Your information will be verified, and then you will be redirected back to the Instant Internet homepage, where you can begin using the service that you purchased.

If you have any problems, please contact our helpdesk at (888) 243-5685

** If you are not automatically redirected, check to see if you have <http://about:blank> or a corporate Intranet site set as your homepage. If you do, navigate your browser to any public site, such as <http://www.smartcity.com>, which should cause you to be redirected to the Instant Internet splash page.

NOTE: Smart City Networks cannot guarantee the functionality of VPN client software with the Instant Internet service.

Wireless Performance Declaration

Center: George R Brown CC (001) - TX

Show: _____

Company Name: _____

Booth / Room #: _____

Customer / Ref #: 2011 - 001 -

Overview

Smart City is the exclusive provider for wired and wireless services for the Facility and has in operation a wireless 802.11 a / b / g system. The wireless service offers Internet access at speeds up to 256K servicing Customers as well as attendees. The actual maximum bandwidth available depends on how many users are accessing the network simultaneously at any given time. Routers, Streaming Applications, VoIP, DHCP, NAT or Proxy Servers are not allowed with this connection. Smart City can engineer custom dedicated network(s) to accommodate such special requests. Please call for quote.

Wireless is an entry level service ideal for web surfing and checking web based email. Smart City's Wireless Network can be accessed throughout the Facility by using a Wi-Fi® compatible 802.11 a / b / g network card or one of our rental bridge units (limited quantity of bridge units, call for availability).

Wireless service is inherently vulnerable to interference from other devices that transmit similar radio frequency signals or that operate within the same frequency spectrum. Smart City cannot guarantee that interference will not occur. Smart City does **NOT** recommend wireless service for mission critical services such as product presentation or demonstrations. For demonstrations or to present products and other mission critical activity, via the Internet, Smart City highly recommends Customer(s) purchase hardwired services such as Shared Ethernet, Shared EtherNAT or T-1 service.

If you are unsure which of our products will best suit your needs please call our Customer Service Department at (888) 446-6911 and one of our Customer Service Representatives will be happy to assist you.

Restrictions and Special Requests

Due to the extensive coverage Smart City provides for the Facility, **NO** Customer provided access points are authorized for use within the Facility without Smart City prior approval (wireless access points without adjustable power outputs can not be authorized under any circumstances). Customer(s) who attempt to set up their own wireless system can interfere with the Smart City Wireless Network. Smart City requires all Customers showcasing their wireless products to contact Smart City 21 days prior to the show move-in so that we may engineer a cohesive network operating without interference (all approvals will incur a site survey fee). Per our Terms and Conditions listed on Smart City's Customer Contract, misuse of any wireless service may result in service interruption to yourself or other Customers and can lead to disconnection of the Customer's equipment. **No service refunds will be given.**

ALL WIRELESS ACCESS POINTS NOT AUTHORIZED BY SMART CITY ARE PROHIBITED.

I hereby attest that I understand the limitations and vulnerabilities of the wireless service provided by Smart City. I also understand that if I use this service for any reason including, but not limited to, demonstrating, showcasing or presenting my product(s), Smart City will not be responsible for possible interference that I may experience. Refunds will not be given for service issues found not to be the fault of Smart City. Upon receipt of this form, Smart City Wireless Services and / or Customer(s) authorized wireless AP devices (with Smart City's approval) will be activated / available for your use.

Signature: _____

Date: _____

Printed Name: _____

Title: _____

Email: _____

Contact Phone #: _____

